

Privacy Policy

Arrow Rentals, whose registered address is – 1st km. National Lefkimi , 49100 Corfu, Greece. At **Arrow Rentals** , we are committed to protecting your privacy and take the responsibility regarding the security of our customers' personal details very seriously. Please read the following for further information on our privacy policy. If you have any questions regarding our service please do not hesitate to contact us on reservations@arrowrentals.gr or 0030 26630 63914

The kind of information we collect and the way we use it

At **Arrow Rentals**, we need some personal details so as we can process your booking. This will include the name of the person making the booking, his address, his telephone number, his email address, and his credit card number along with the expiry date. We also need to verify your flight details, your destination as well as your accommodation details. One of the reasons we need this information is to ensure your taxi/bus will be waiting for the correct flight and be able to drive you to/from your hotel. What's more, your address details are needed for the processing of your credit card transaction as proof of authentication, helping prevent any potential fraudulent activity. Both your telephone and email address are required in order to send your booking voucher and contact you in the unlikely event of any changes prior to departure.

Your consent

By using the **Arrow Rentals** website and our affiliate sites, you consent to the collection and use of this information by **Arrow Rentals**, is outlined above. If we decide to change our privacy policy, we will post those changes so that you are always aware of the information that we collect, the way we use it and circumstances under which we disclose it.

Our special offer service

Arrow Rentals has many trade partners who give us access to their offers and promotions, allowing you to become one of the first to be notified of any great travel bargains. All you have to do is register on the website to give us prior authorization to email you these offers and can of course opt out by unsubscribing any time you wish.

Other websites

There are several links on the **Arrow Rentals** website where you can link through to other sites. Once you visit these other sites, **Arrow Rentals** privacy practices stop to apply. It is our advice to view the privacy statements for all third party websites to understand their own policies for collecting and disclosing your personal details.

Reviews and marketing emails

Arrow Rentals allows all customers to review the service provided via email. Additionally, **Arrow Rentals** sends at least one weekly marketing email, promoting offers, competitions etc. Customers can unsubscribe any time they wish by clicking on the unsubscribe link at the bottom of all email communications. This does not apply though to our automated pre-departure and post-departure emails.

Third-party web beacons

We use third-party web beacons from Google to help analyze what our visitors prefer while visiting our website. Google may also use anonymous information about your visits to several websites so as to advertise goods and services that interest you or even to improve its products and services.

Security Transactions

At **Arrow Rentals** , we ensure confidentiality by the secure handling of your credit or debit card details. We employ Paypal to ensure the protection of your sensitive data. **Arrow Rentals** has access to your information solely for the purpose of making your booking. If you have booked via a **Arrow Rentals** affiliate site, then the affiliate has the right to request and receive your booking data, but not your payment data. If you have booked via the main **Arrow Rentals**

website we do not share, sell, trade or rent your personal information with anyone.

Cookies

Cookies are small pieces of information that are stored by your browser on the hard drive of your computer. Our Cookies do not contain any personal information and can be deleted from your hard drive anytime you wish. Most web browsers automatically accept

Cookies, but you can usually change your browser settings to prevent that. Even without a Cookie you can still use most of the features on our website.

Cancellation policy

For further details, see our cancellation policy for each service provided.

Information we collect

The personal information that you are asked to provide, and the reasons why you are asked to provide it, will be made clear to you at the point we ask you to provide your personal information.

If you contact us directly, we may receive additional information about you such as your name, email address, phone number, the contents of the message and/or attachments you may send us, and any other information you may choose to provide.

When you register for an Account, we may ask for your contact information, including items such as name, company name, address, email address, and telephone number.

How we use your information

We use the information we collect in various ways, including to:

- Provide, operate, and maintain our website
- Improve, personalize, and expand our website
- Understand and analyze how you use our website

- Develop new products, services, features, and functionality
- Communicate with you, either directly or through one of our partners, including for customer service, to provide you with updates and other information relating to the website, and for marketing and promotional purposes
- Send you emails
- Find and prevent fraud

GDPR Data Protection Rights

We would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

- The right to access – You have the right to request copies of your personal data. We may charge you a small fee for this service.
- The right to rectification – You have the right to request that we correct any information you believe is inaccurate. You also have the right to request that we complete the information you believe is incomplete.
- The right to erasure – You have the right to request that we erase your personal data, under certain conditions.
- The right to restrict processing – You have the right to request that we restrict the processing of your personal data, under certain conditions.
- The right to object to processing – You have the right to object to our processing of your personal data, under certain conditions.
- The right to data portability – You have the right to request that we transfer the data that we have collected to another organization, or directly to you, under certain conditions.
- If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us.

Children's Information

Another part of our priority is adding protection for children while using the internet. We encourage parents and guardians to observe, participate in, and/or monitor and guide their online activity.

Arrow Rentals does not knowingly collect any Personal Identifiable Information from children under the age of 13. If you think that your child provided this kind of information on our website, we strongly encourage you to contact us immediately and we will do our best efforts to promptly remove such information from our records.